



Certificate of Registration

This is to certify that

BUSINESSLEAD

**108, 1ST FLOOR, NEO CORPORATE PLAZA, KANCHAPADA, MALAD,
WEST MUMBAI - 400064, INDIA**

Has been assessed and certified by MQA Certification Services
As meeting the requirements of:

ISO 9001:2015

(Quality Management System)

For the Following Scope of Activities:

**BULK SMS, BULK WHATSAPP, BULK VOICE CALL, IVR
SERVICE, IT RELATED SERVICES.**

:: Certificate No :: QMS/23M02118

Date of initial registration: **31 July 2023**

First Surveillance Audit on or before: **30 July 2024**

Second Surveillance Audit on or before: **30 July 2025**

Re-certification Due: **30 July 2026**

**This Certificate is property of MQA and remains valid
Subject to satisfactory surveillance audits.**

Authorized Signatory

MQA CERTIFICATION SERVICES
130 Thessaly Rd, Nine Elms, London
SW8 5EJ, United Kingdom



UKAF-CB-011



To check validity of the certificate please visit at www.mqacertification.com

This certification of registration is issued by MQA Certification Services accredited with UKAF CERT LIMITED Accreditation Board for Certification Bodies (www.ukafcert.org.uk). This certificate remains the property of MQA Certification Services having and must be returned upon request.



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Has been assessed and certified by MQA Certification Services
As meeting the requirements of:

ISO/IEC 27001:2022 **(Information Security Management System)**

For the Following Scope of Activities:

**BULK SMS, BULK WHATSAPP, BULK VOICE CALL, IVR
SERVICE, IT RELATED SERVICES.**

:: Certificate No :: ISMS/23M02119

***Date of initial registration:* 31 July 2023**

***First Surveillance Audit on or before:* 30 July 2024**

***Second Surveillance Audit on or before:* 30 July 2025**

***Re-certification Due:* 30 July 2026**

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Has been assessed and certified by MQA Certification Services
As meeting the requirements of:

ISO/IEC 20000-1:2018

**(Information technology - Service management - Part 1:
Service management system requirements)**

For the Following Scope of Activities:

**BULK SMS, BULK WHATSAPP, BULK VOICE CALL, IVR
SERVICE, IT RELATED SERVICES.**

:: Certificate No :: ASD/23M02120

Date of initial registration: 31 June 2023

First Surveillance Audit on or before: 30 June 2024

Second Surveillance Audit on or before: 30 June 2025

Re-certification Due: 30 June 2026

**This Certificate is property of MQA and remains valid
Subject to satisfactory surveillance audits.**

Authorized Signatory

MQA CERTIFICATION SERVICES
130 Thessaly Rd, Nine Elms, London
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